

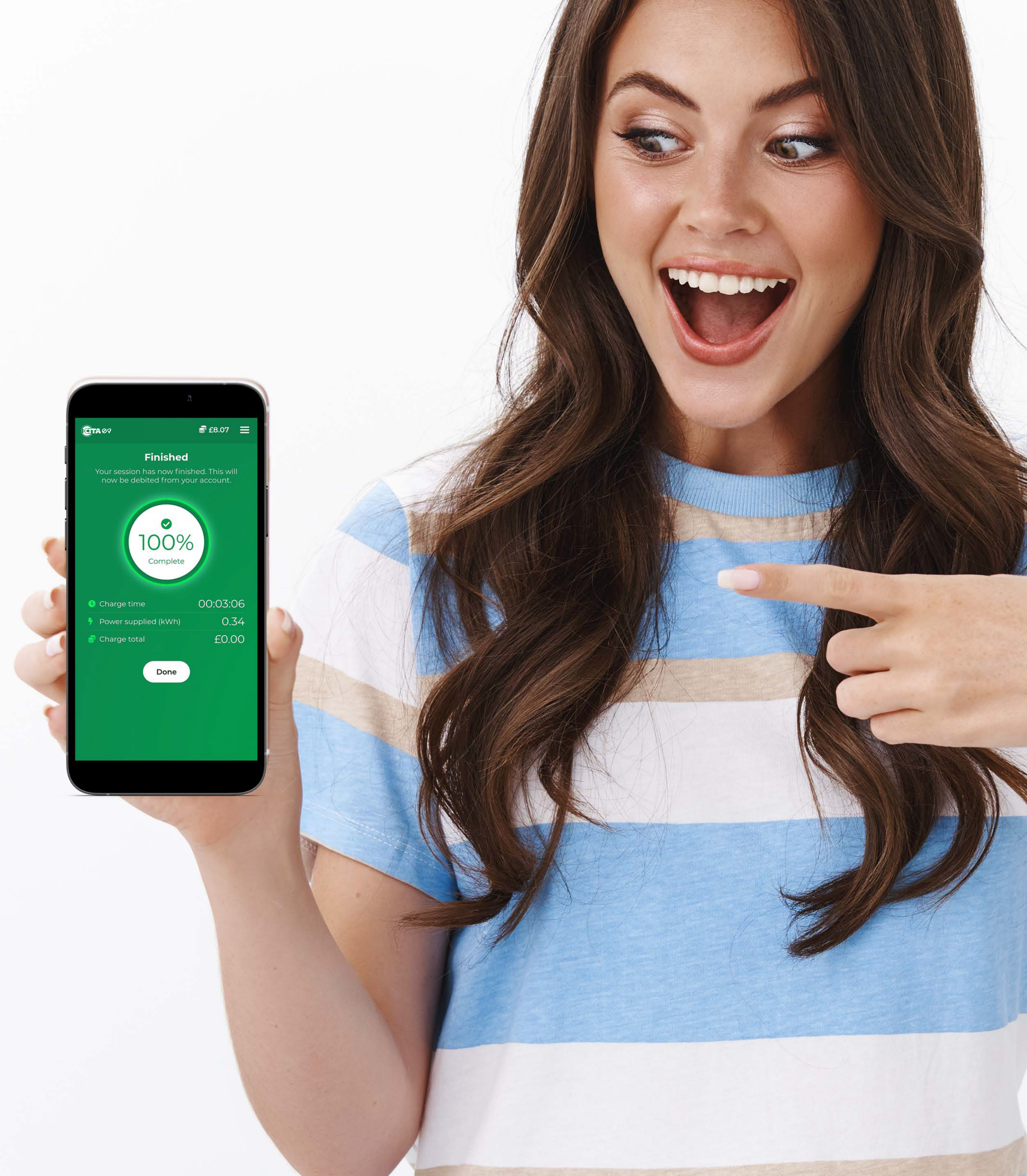


User guide for home chargers
on the CITA EV App

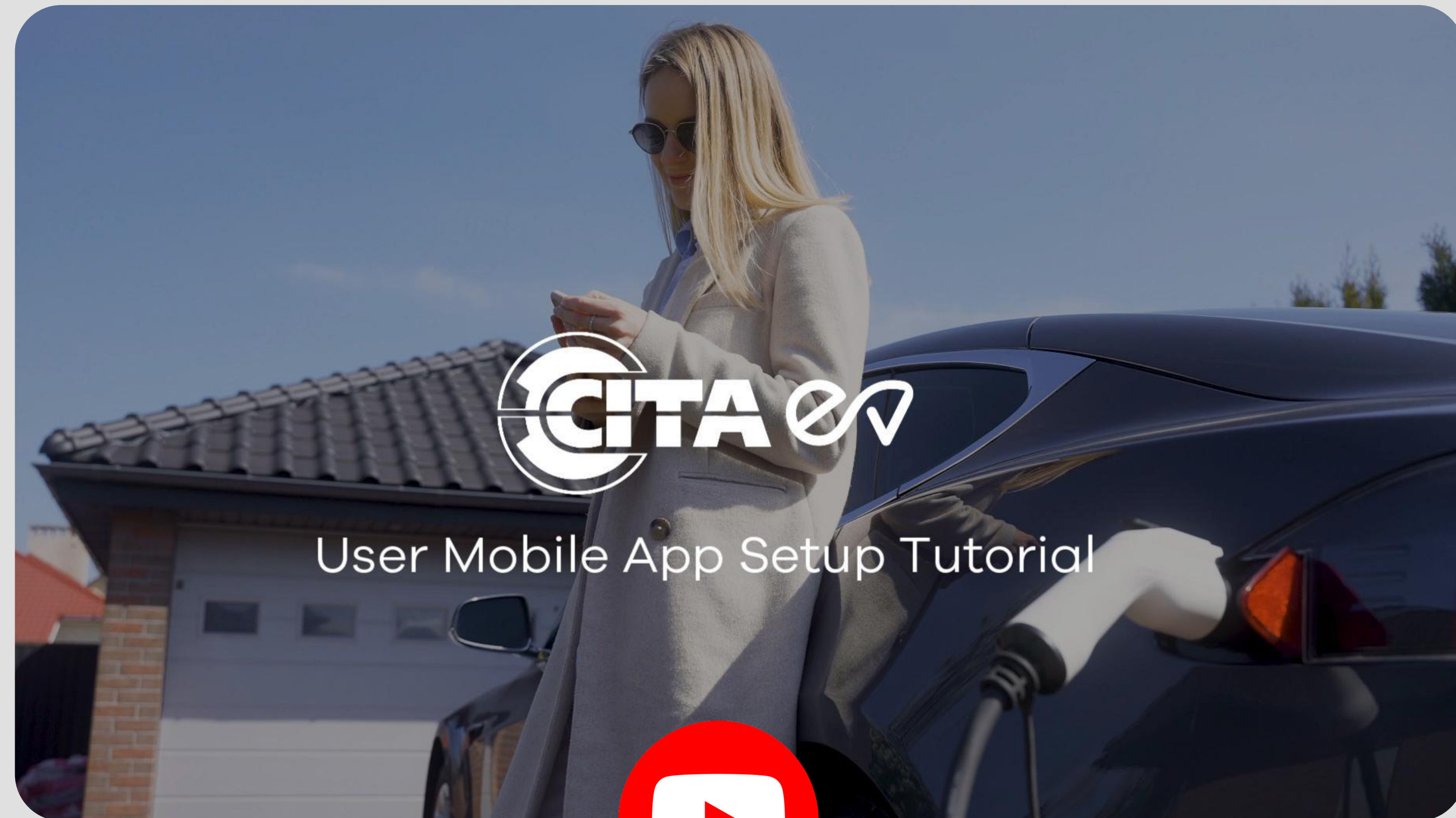
How to use your EV charging at home

Any questions, please email
support@citaevcharger.co.uk

Hotline no : +44 800 368 6362



Watch this tutorial



How to setup your home EV charger with the CITA EV App?

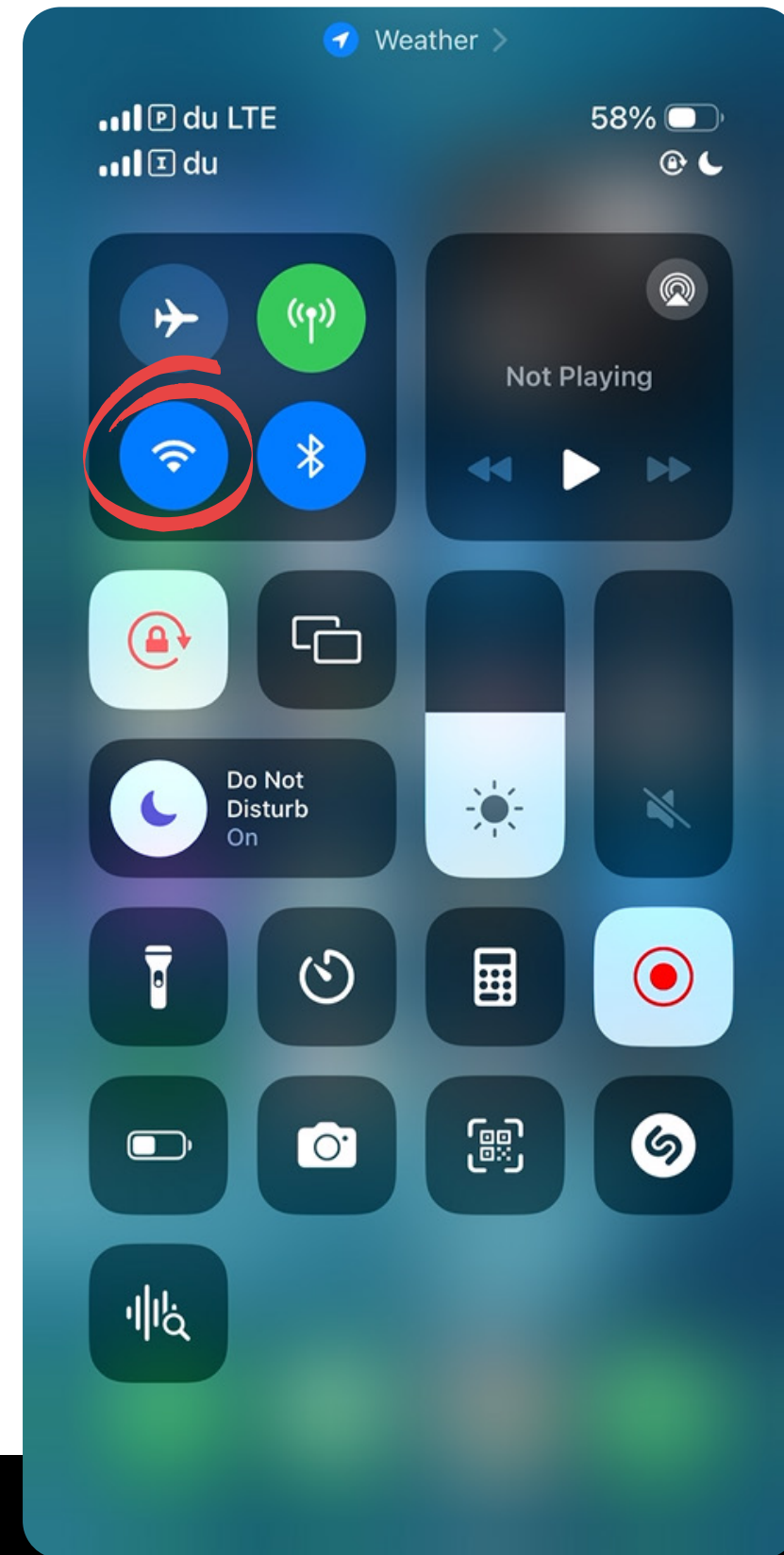
Please Power off & Power on your EV charger

Once the charger is turned on, it will broadcast the serial number hotspot on the device's WiFi settings.

AP MODE CONFIGURATION

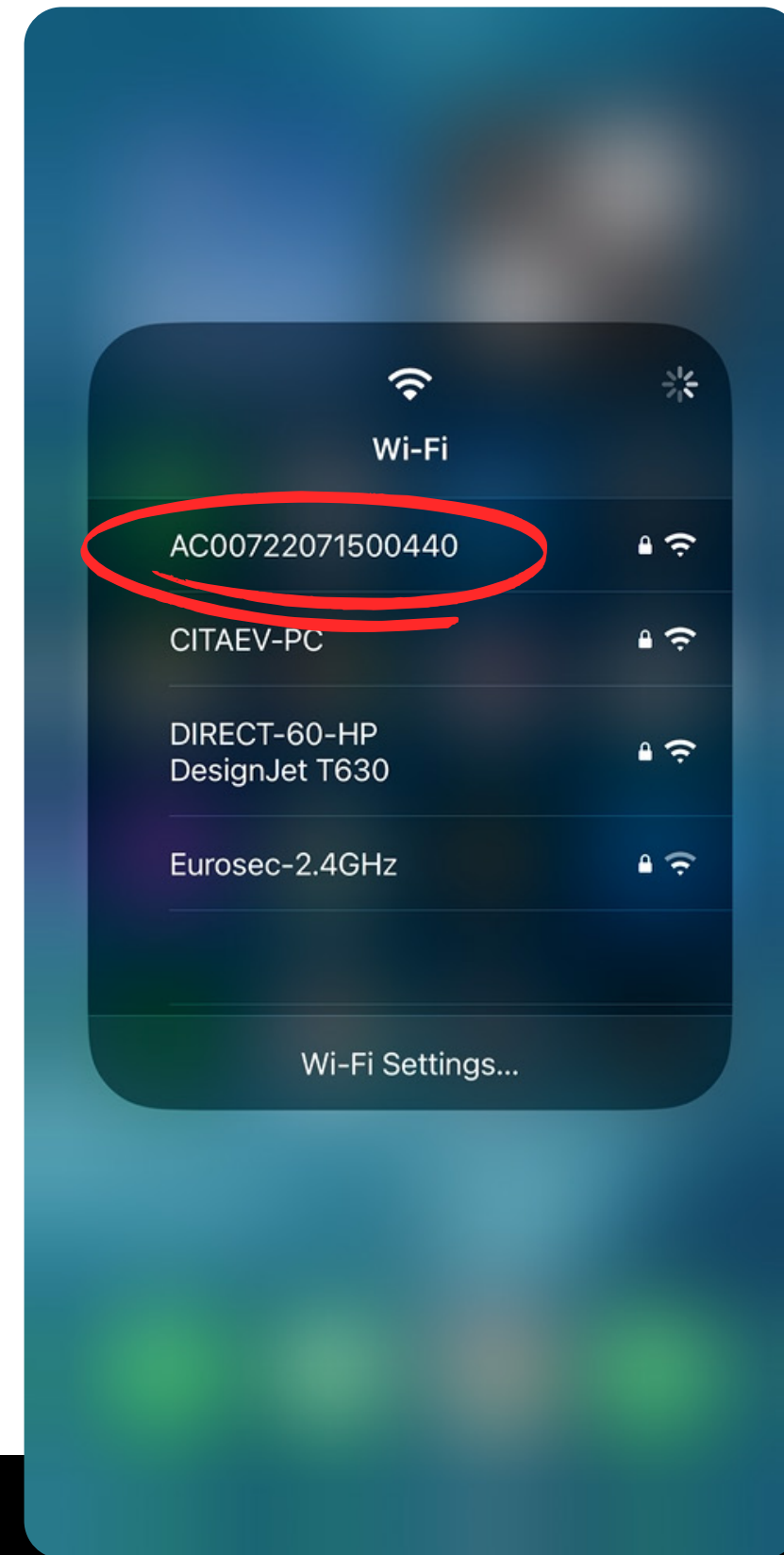


AP Mode steps



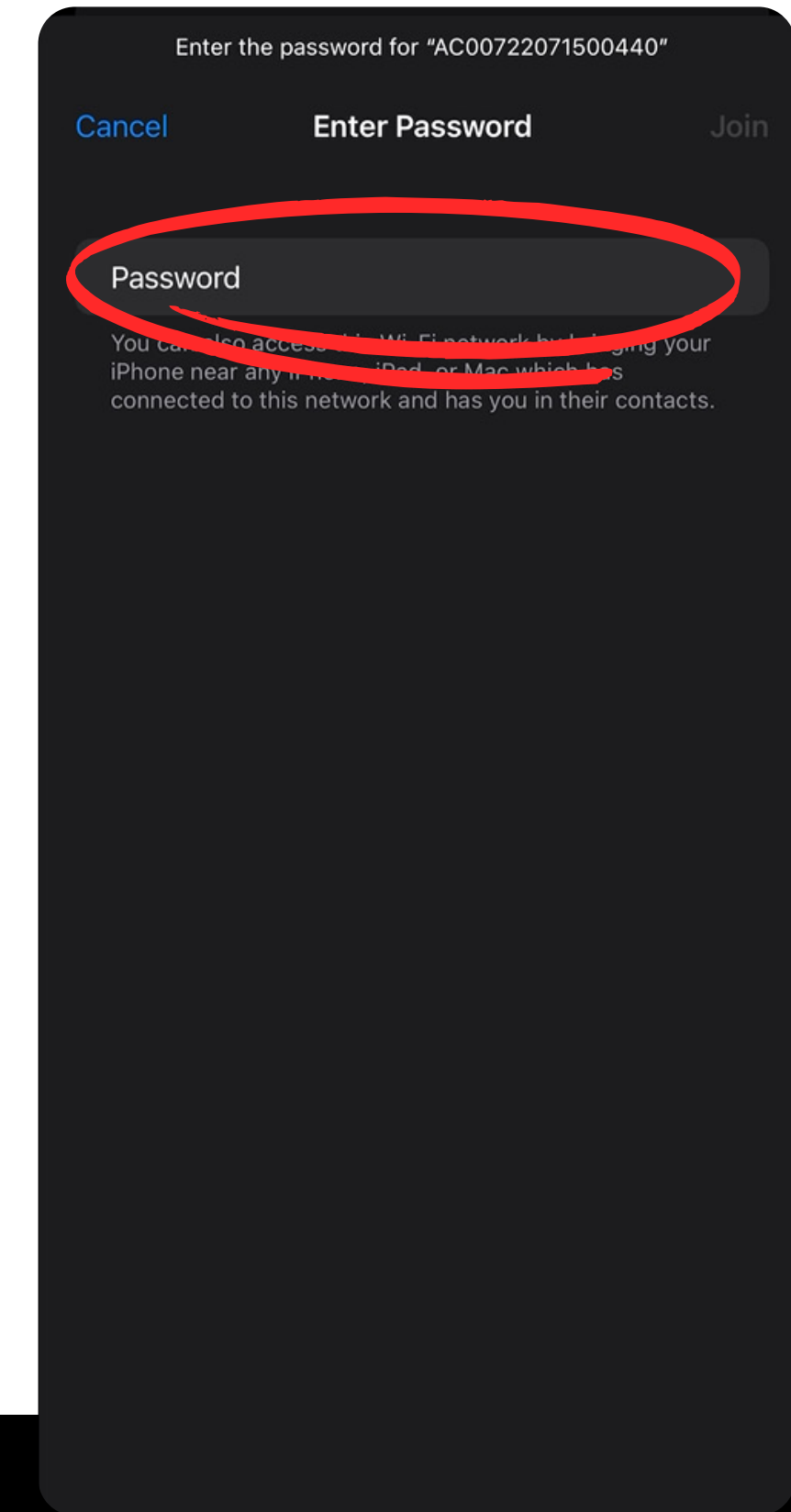
Step 01

Open WiFi Settings



Step 02

Select the Charger network that has been broadcasted on screen



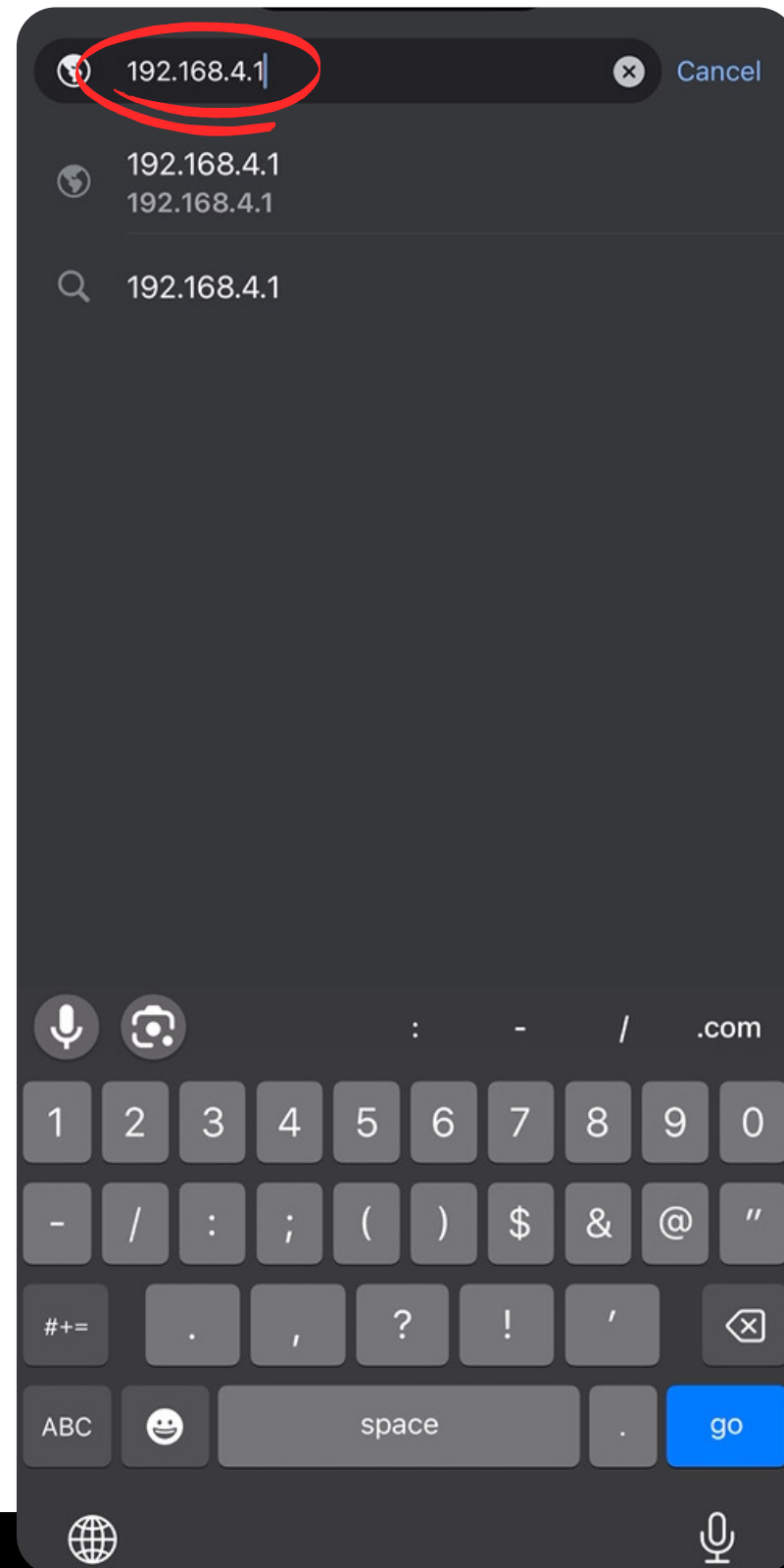
Step 03

Enter the password - **admin123**

AP MODE CONFIGURATION

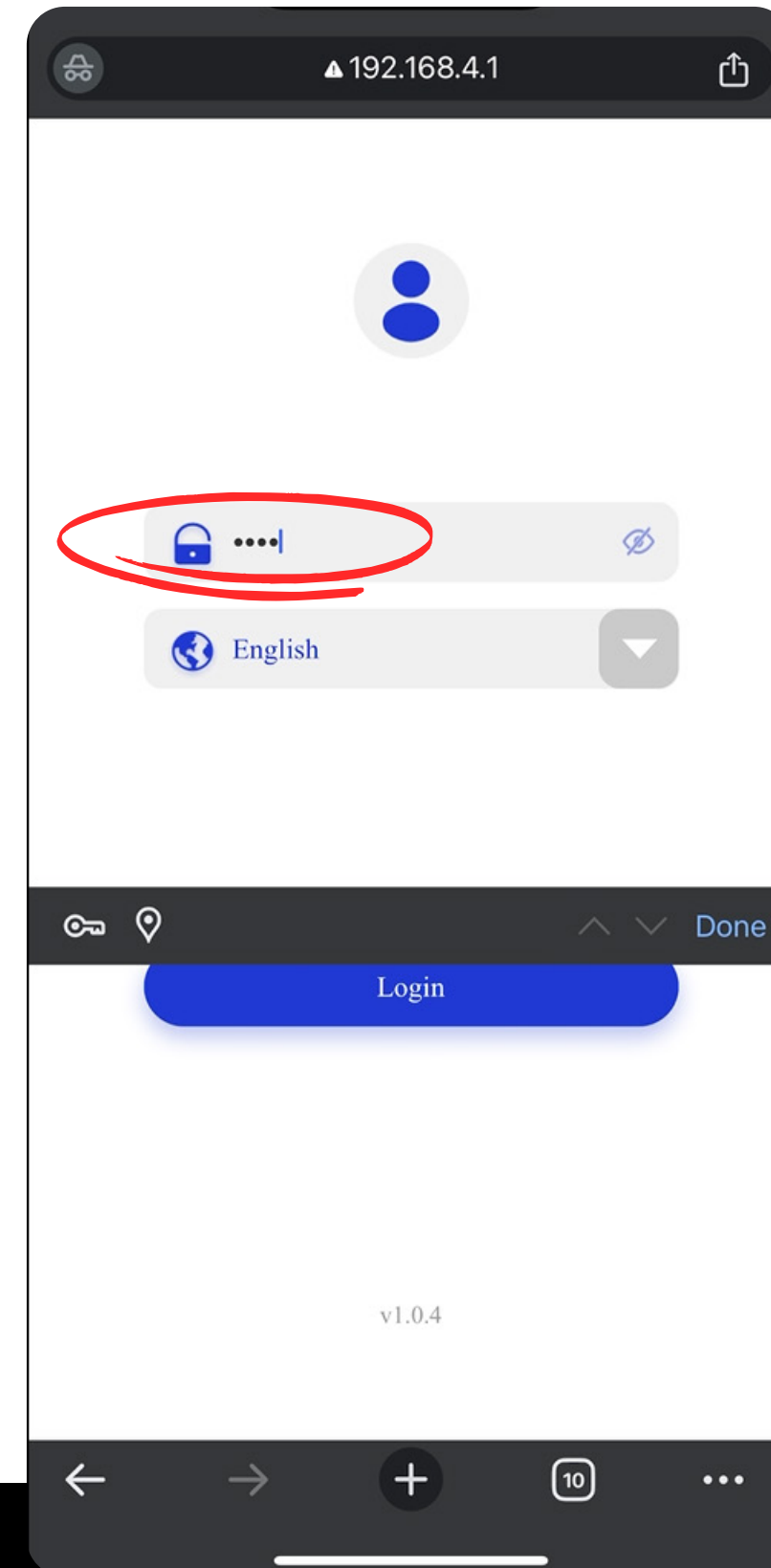


AP Mode steps



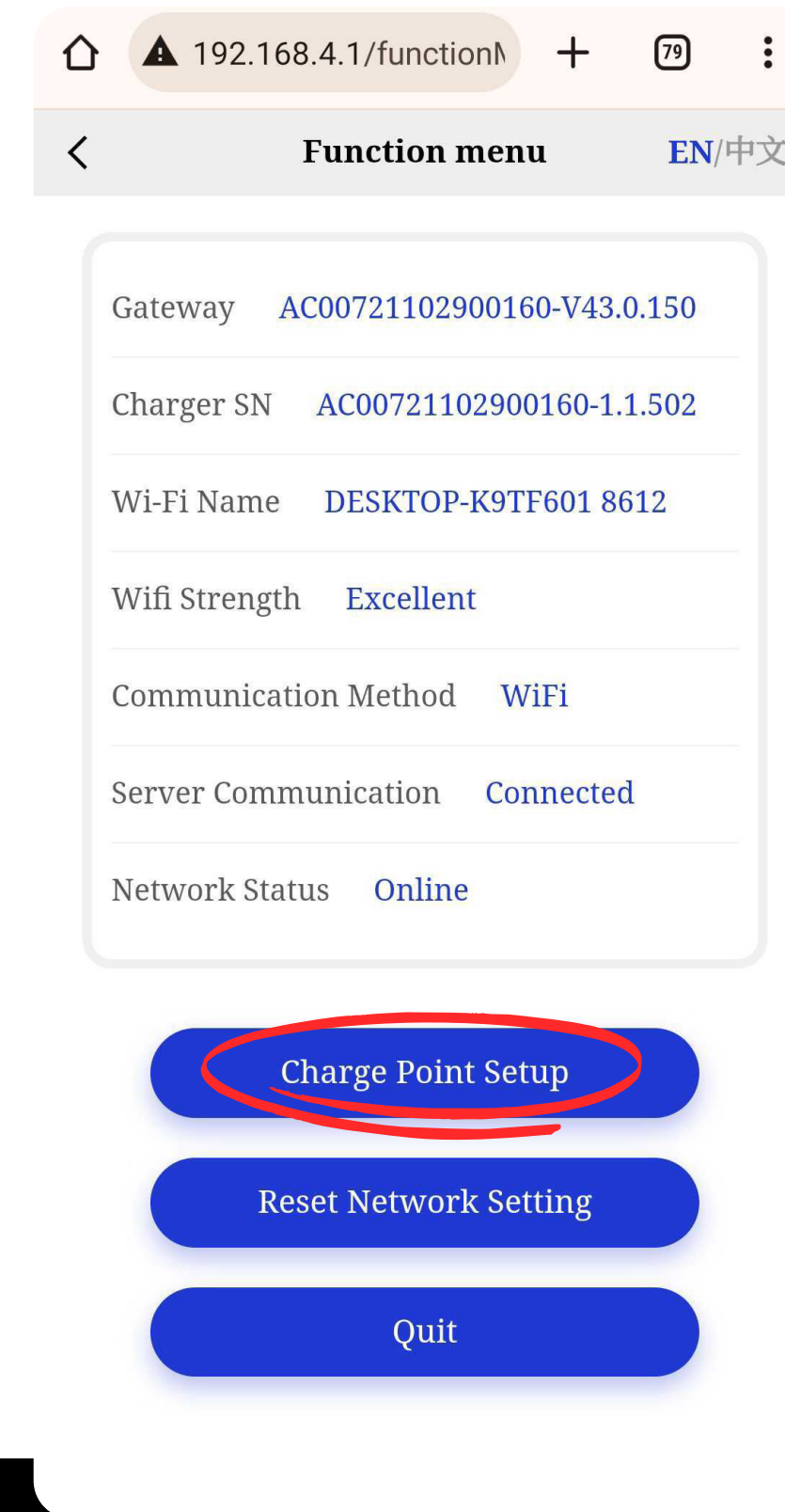
Step 04

Open your browser and enter the IP Address as shown - **192.168.4.1**



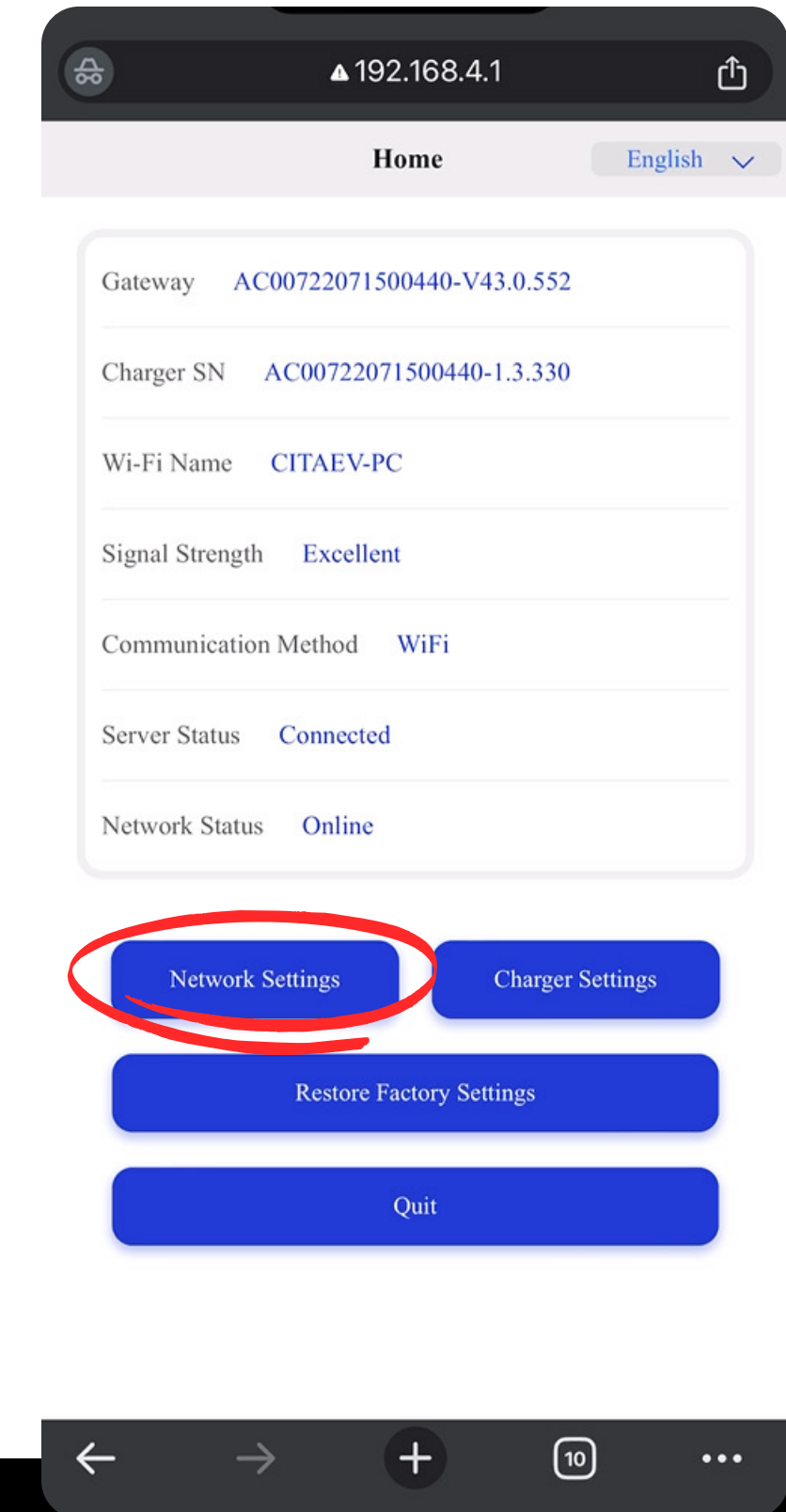
Step 05

Enter the password to login



Step 06

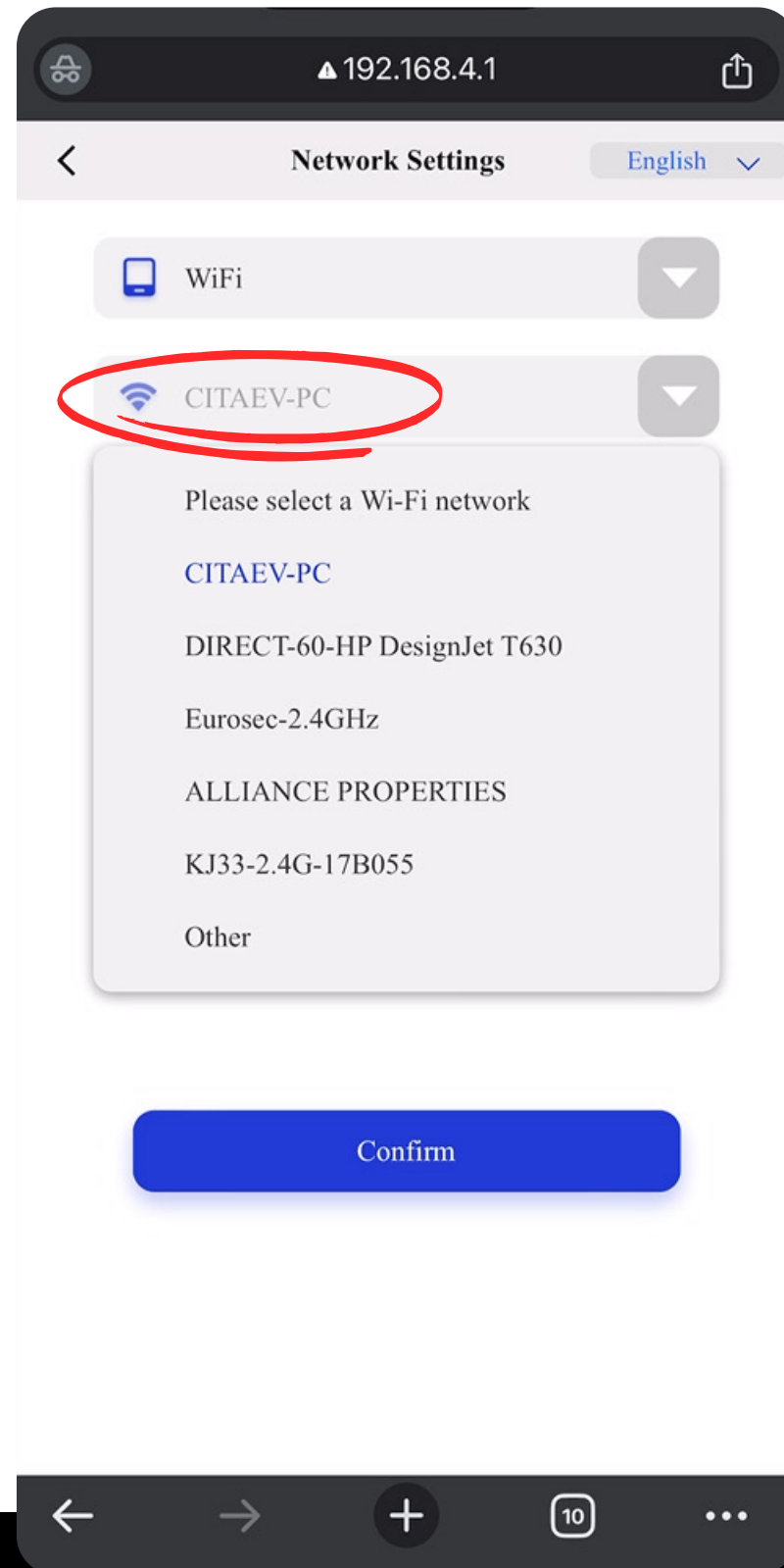
If you see left Ui please choose '**Charge Point Setup**' or if you see right Ui please choose '**Network Settings**'



AP MODE CONFIGURATION

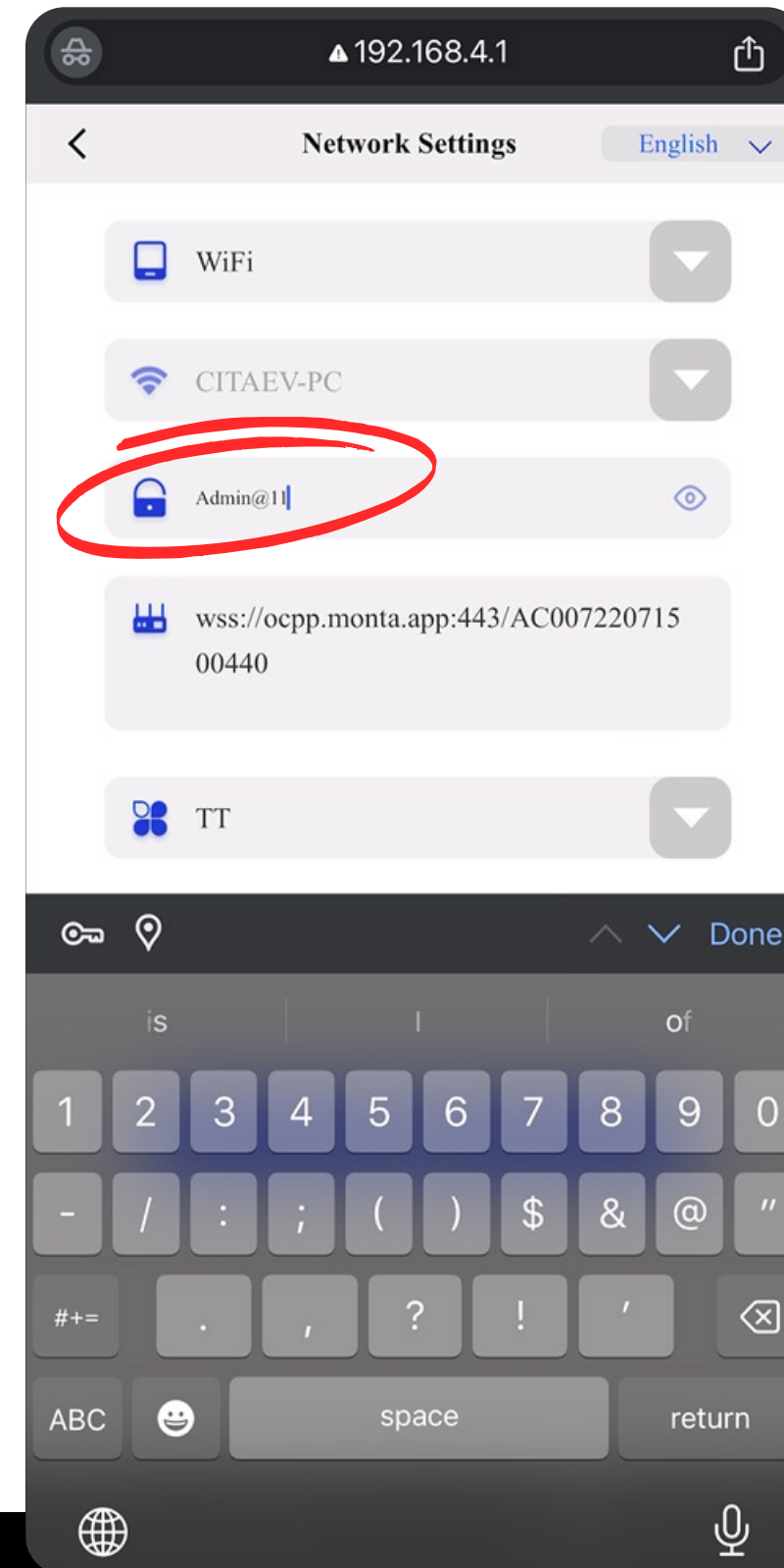


AP Mode steps



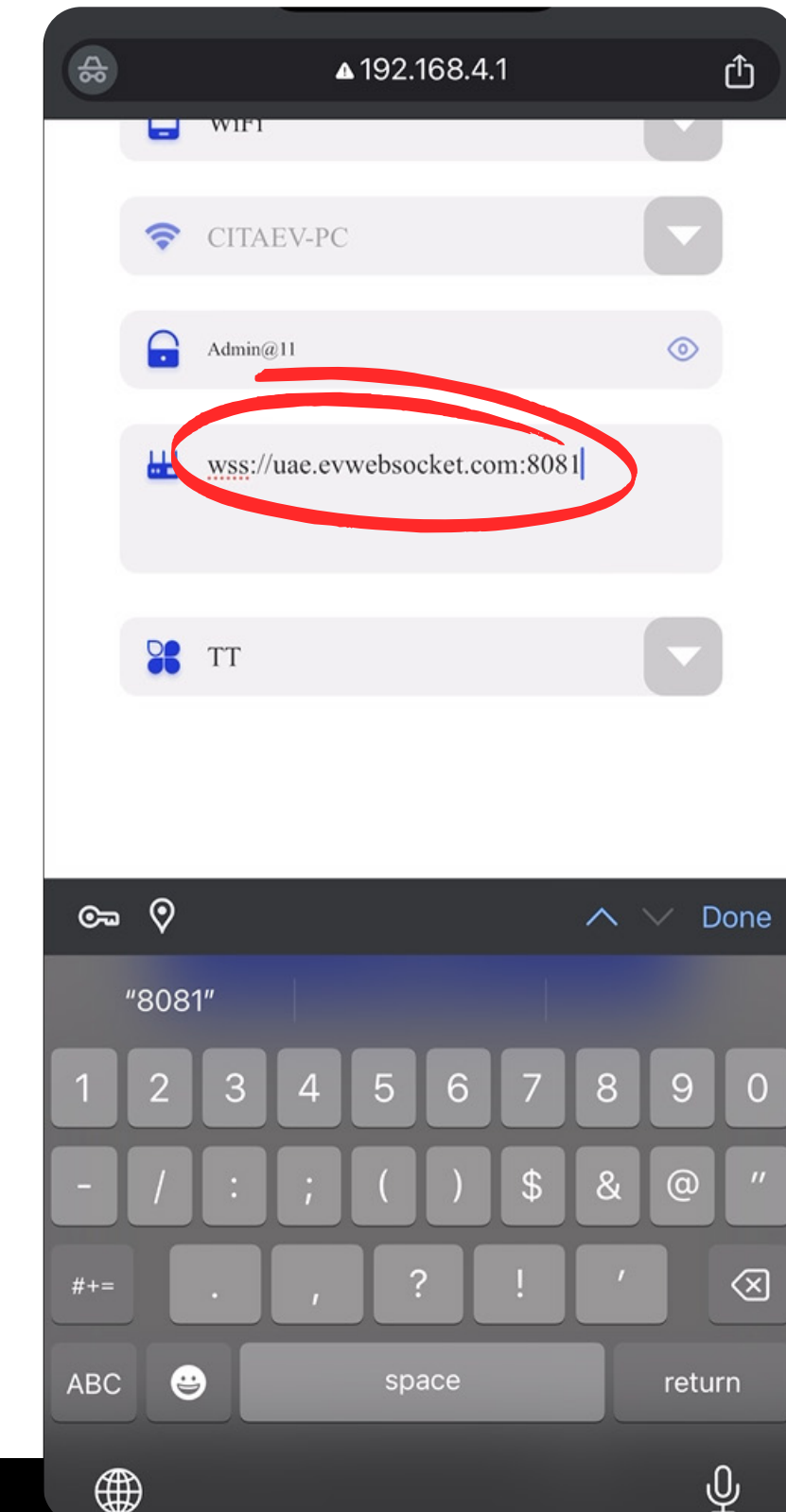
Step 07

Select preferred WiFi



Step 08

Enter the password



Step 09

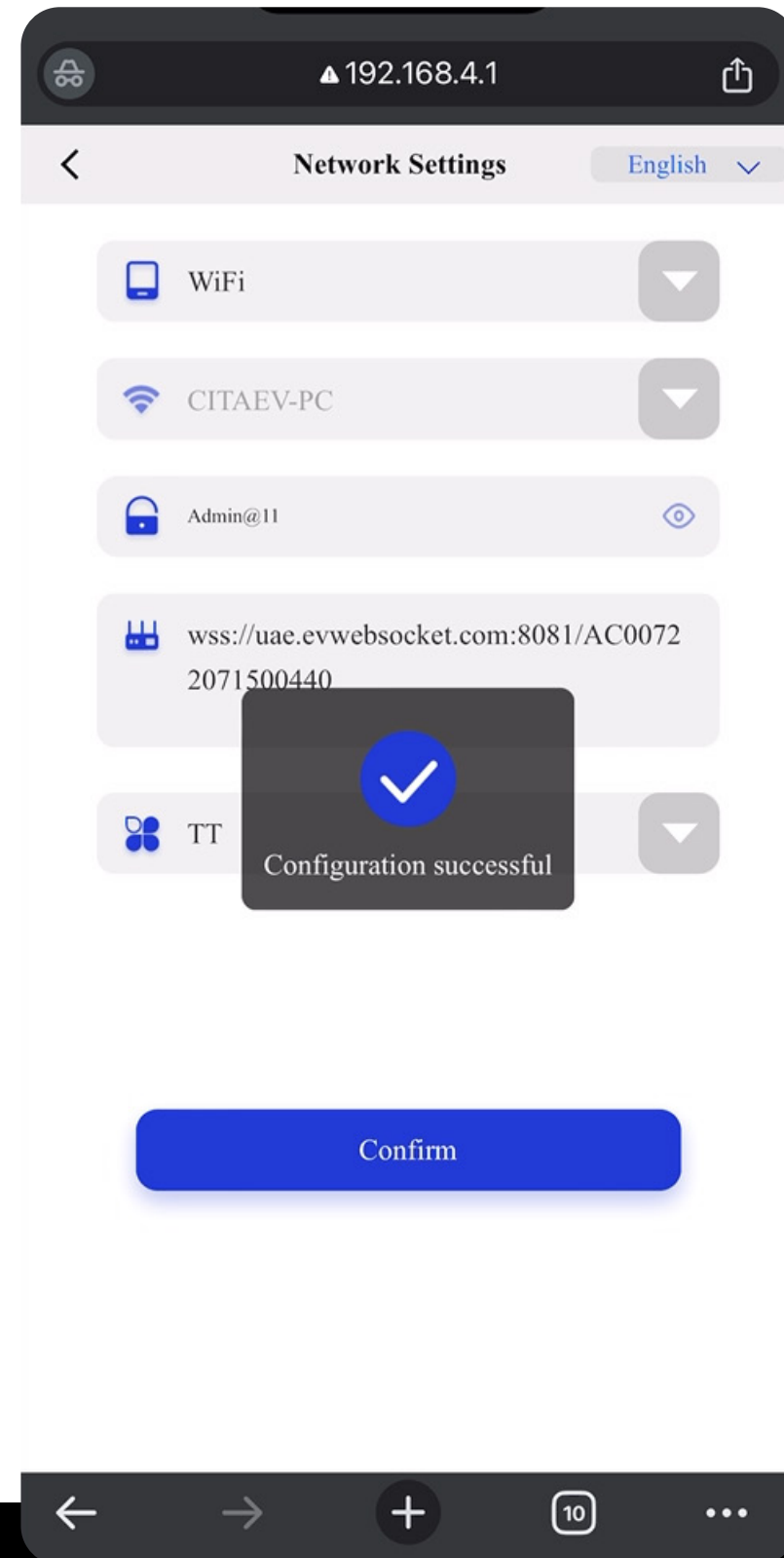
If you are from UK, Europe & Australia URL will be:
wss://uk.evwebsocket.com8081

For rest of the world URL will be:
wss://uae.evwebsocket.com8081

AP MODE CONFIGURATION

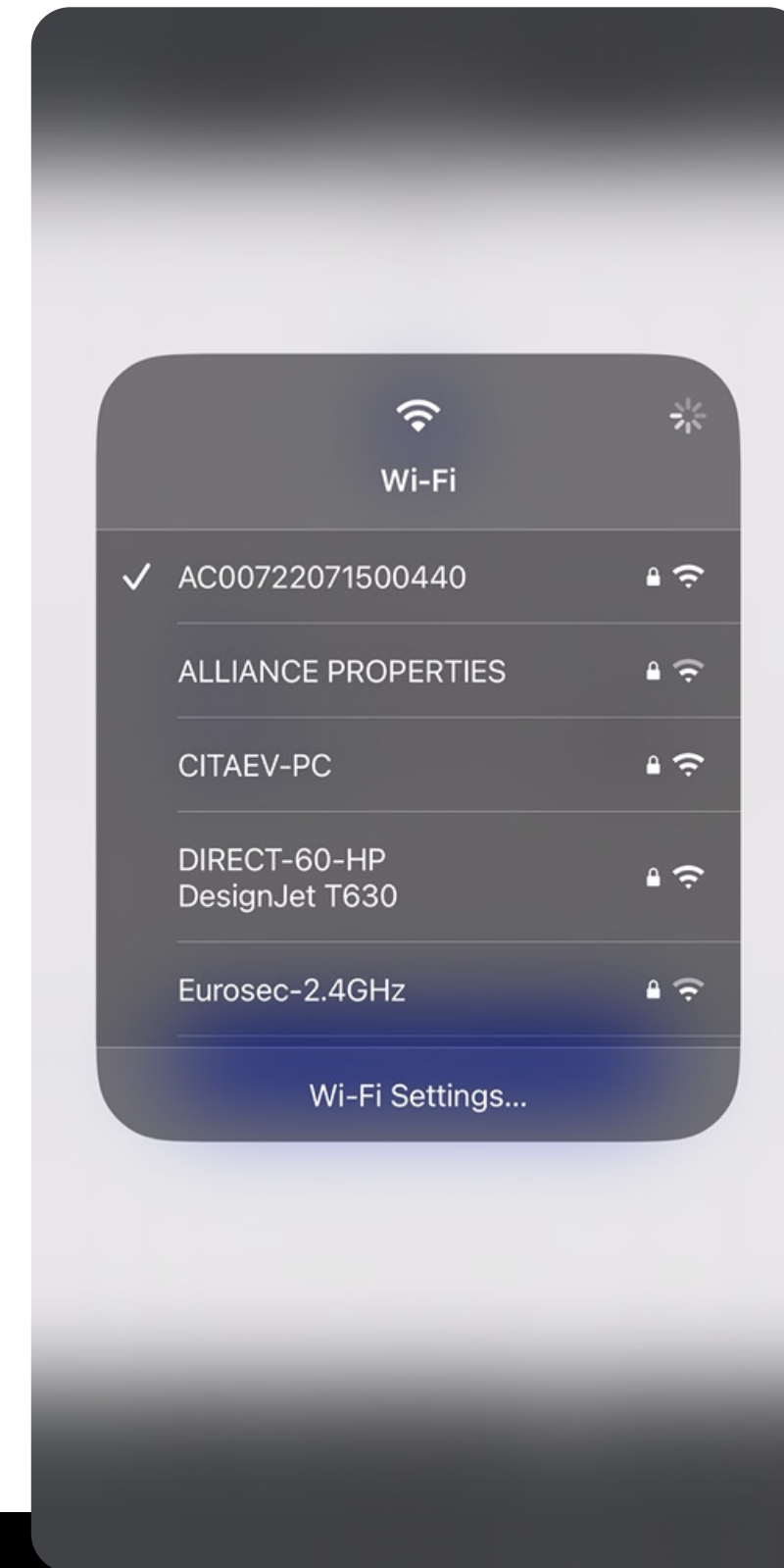


AP Mode steps



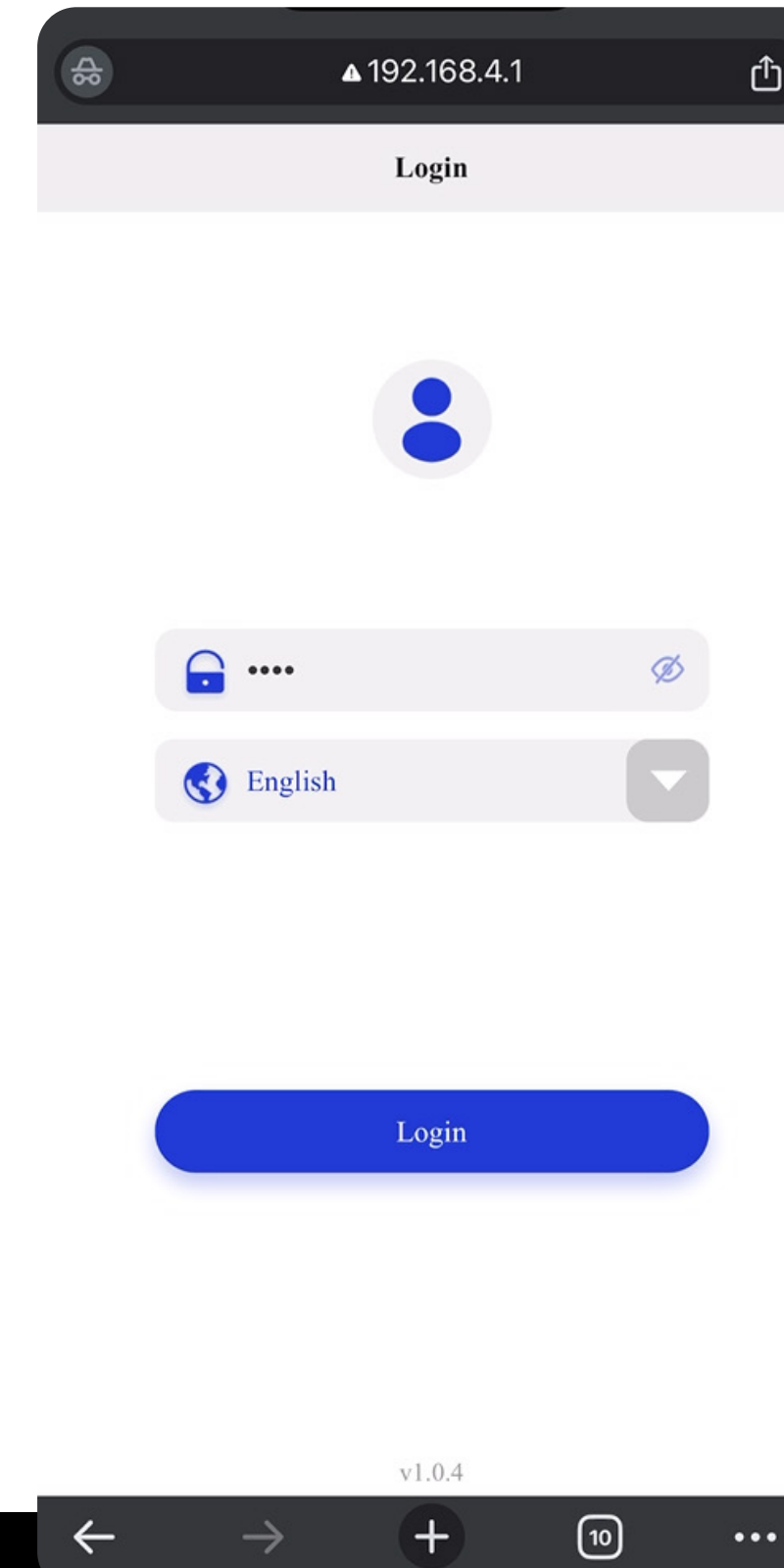
Step 10

Choose TT, Select Confirm - this finishes the configuration process



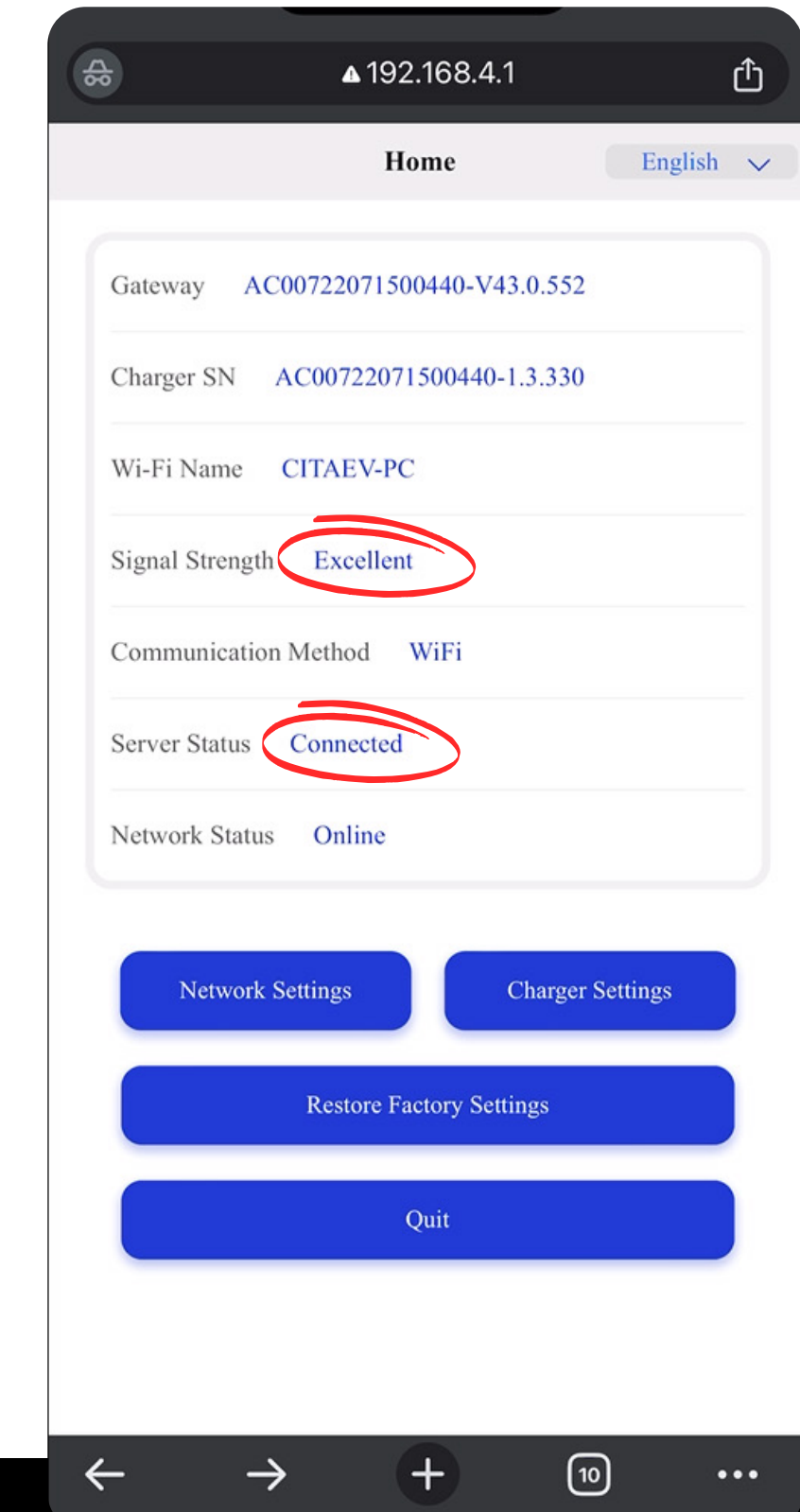
Step 11

Check your WiFi connection



Step 12

Login once more



Step 13

Check connectivity & we are good to go

Now Download CITA EV APP

A Smart app with Smart features to help your EV charging experience



Real-time monitoring & remote diagnostics



Data analytics for optimising charging network performance



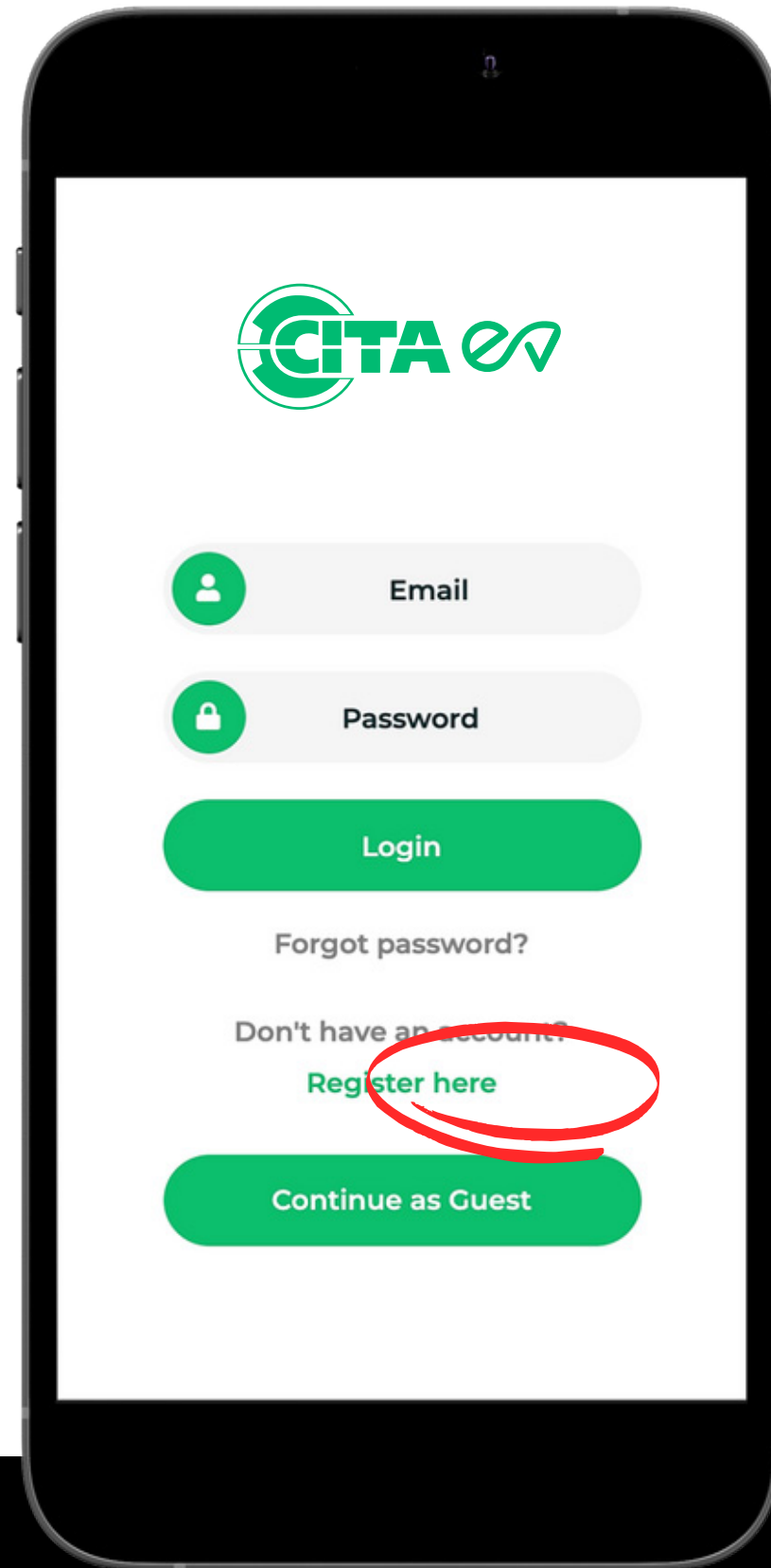
Schedule charging to start and stop at the touch of a button



APP DOWNLOAD AND SIGN UP



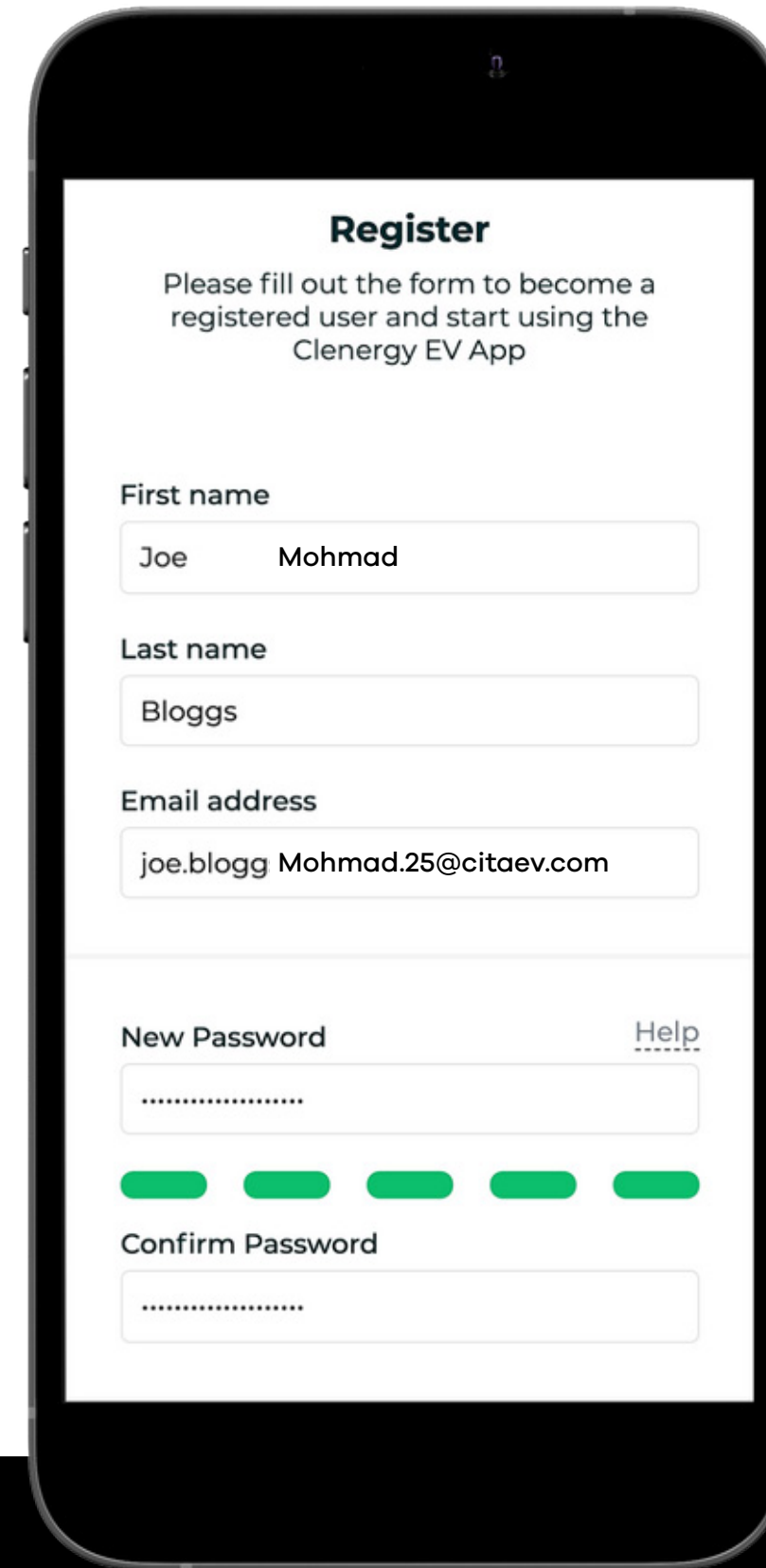
Download & Register



Step 01

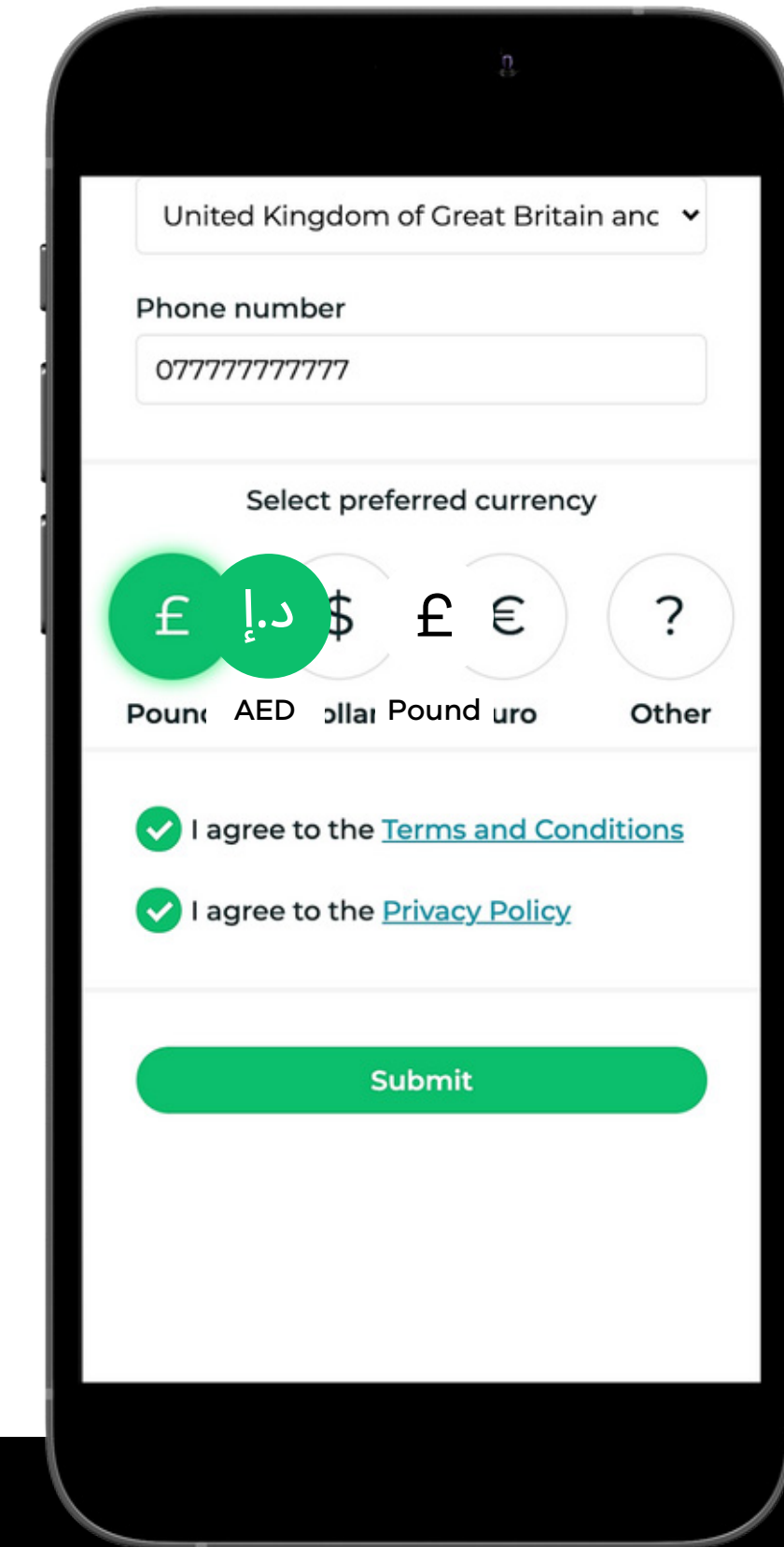
Once you download the CITA EV app from the Apple Store or Google Play store

Open app and **click Register here**



Step 02

Enter your registration details, using your email address

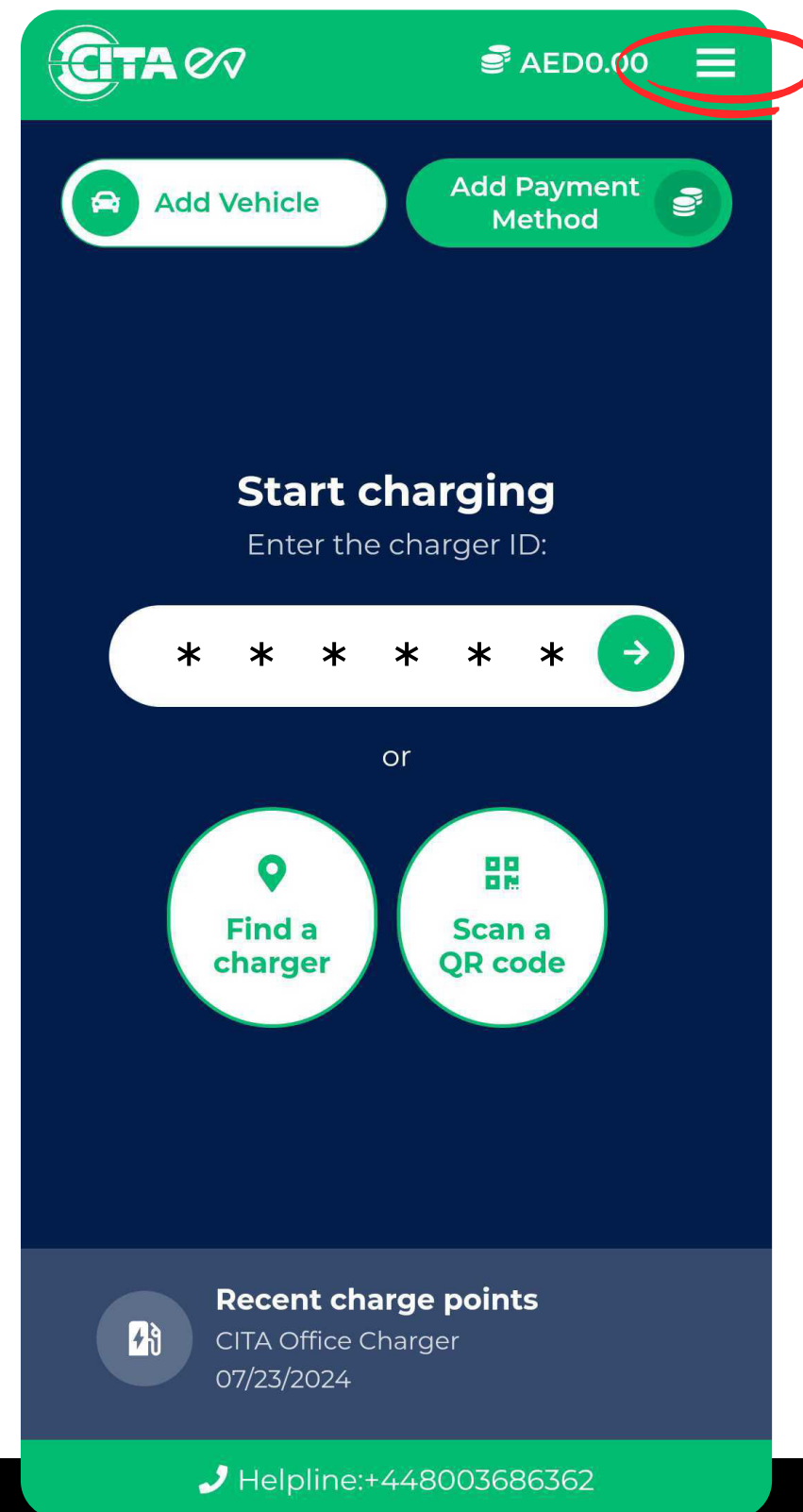


Step 03

Once completed, click submit. We will send an authorisation email to confirm **set up & allow you to login**

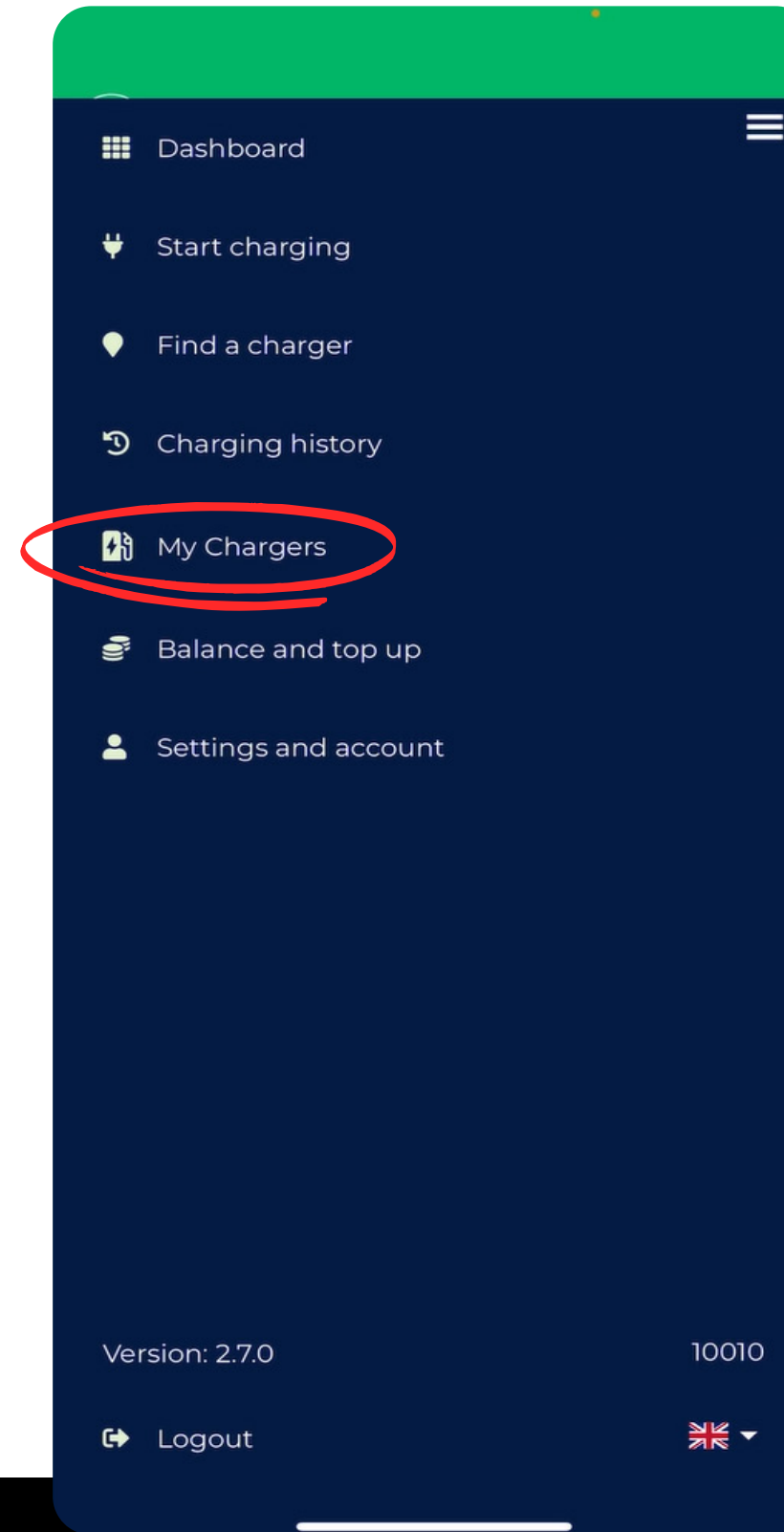
ADD YOUR CHARGER

Connect your charger to the CITA EV App



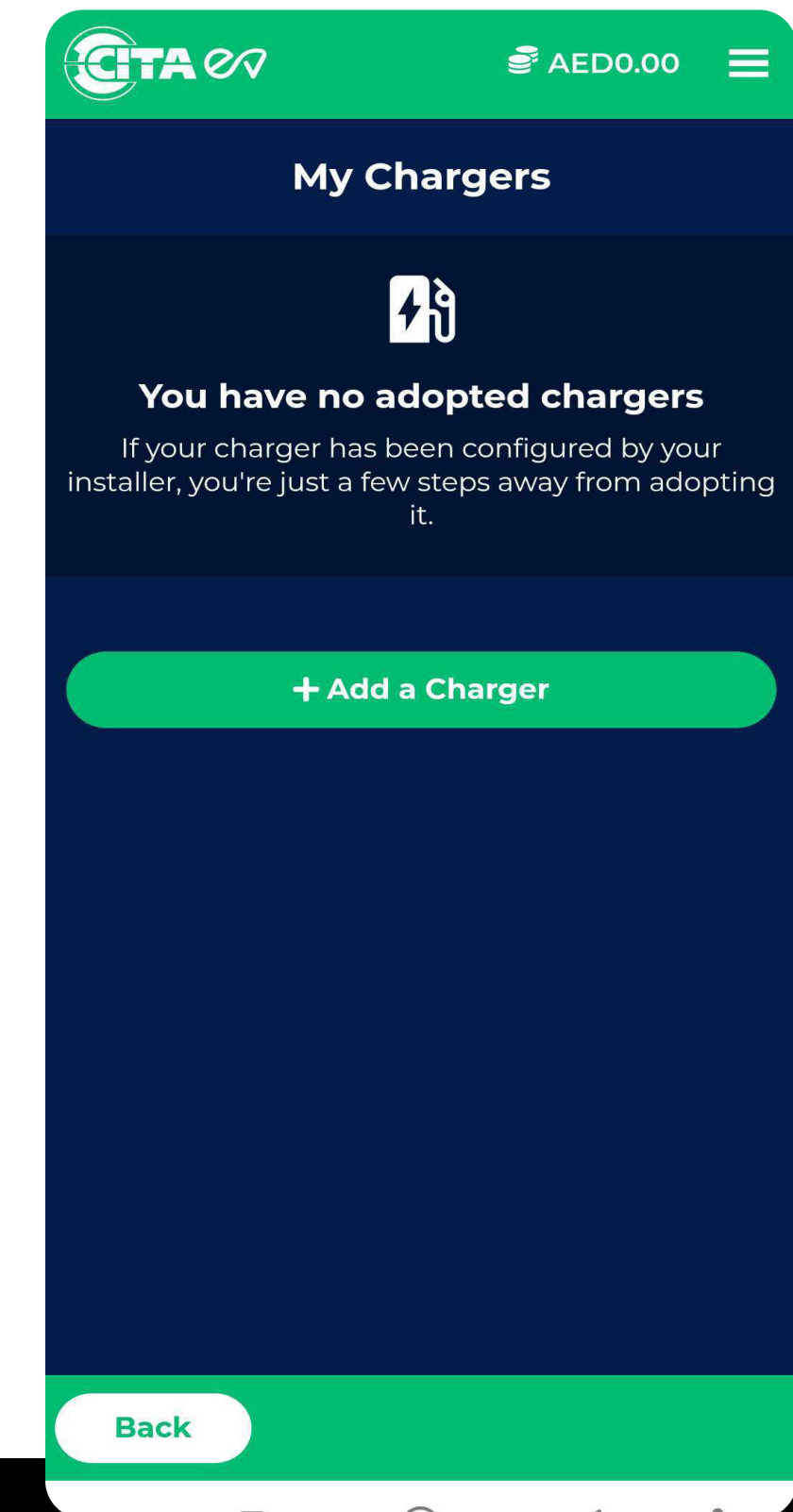
Step 01

Open the app menu via the icon in the top right



Step 02

Tap 'My Chargers' from the menu

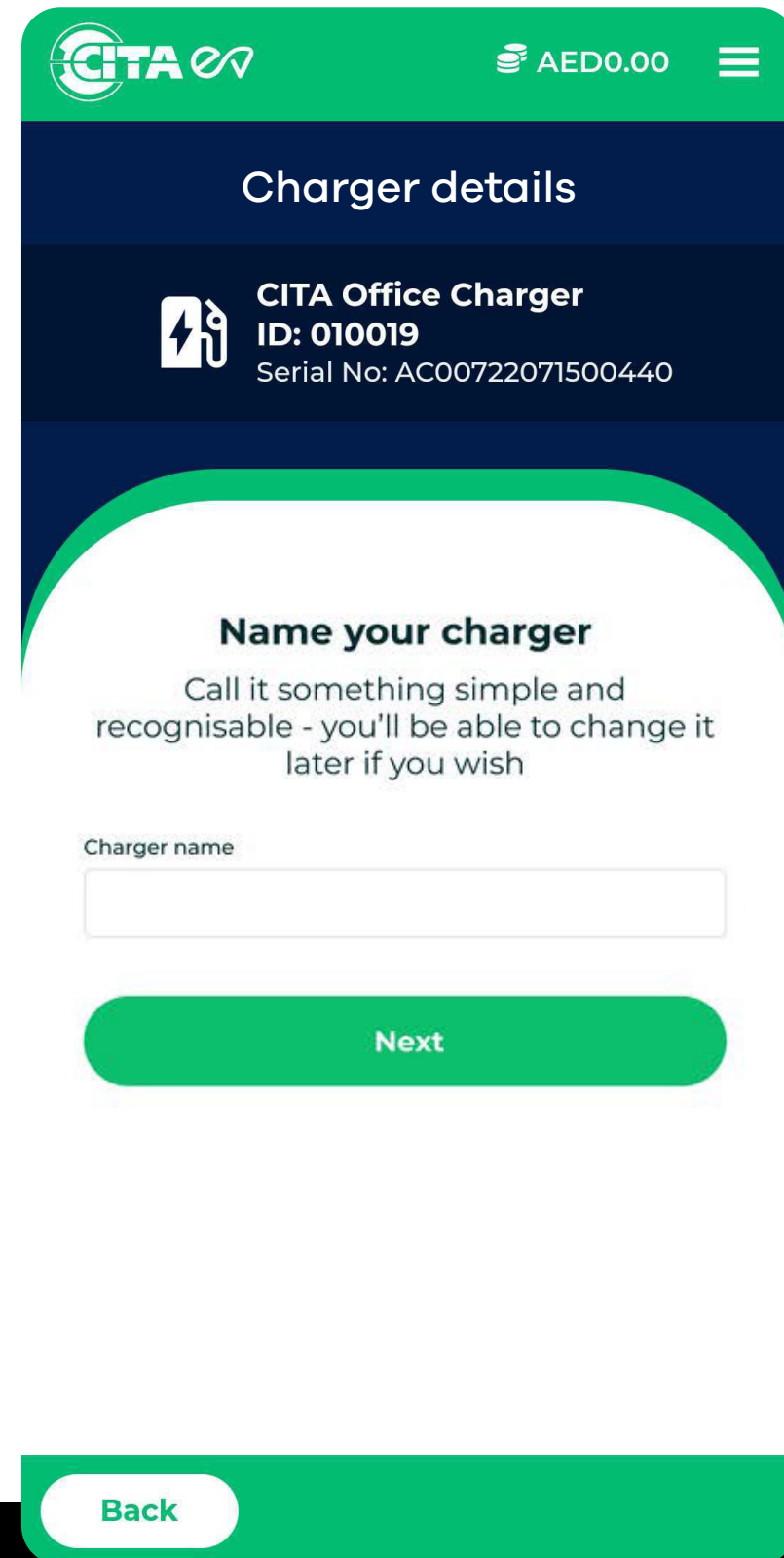


Step 03

Tap 'Add a Charger'

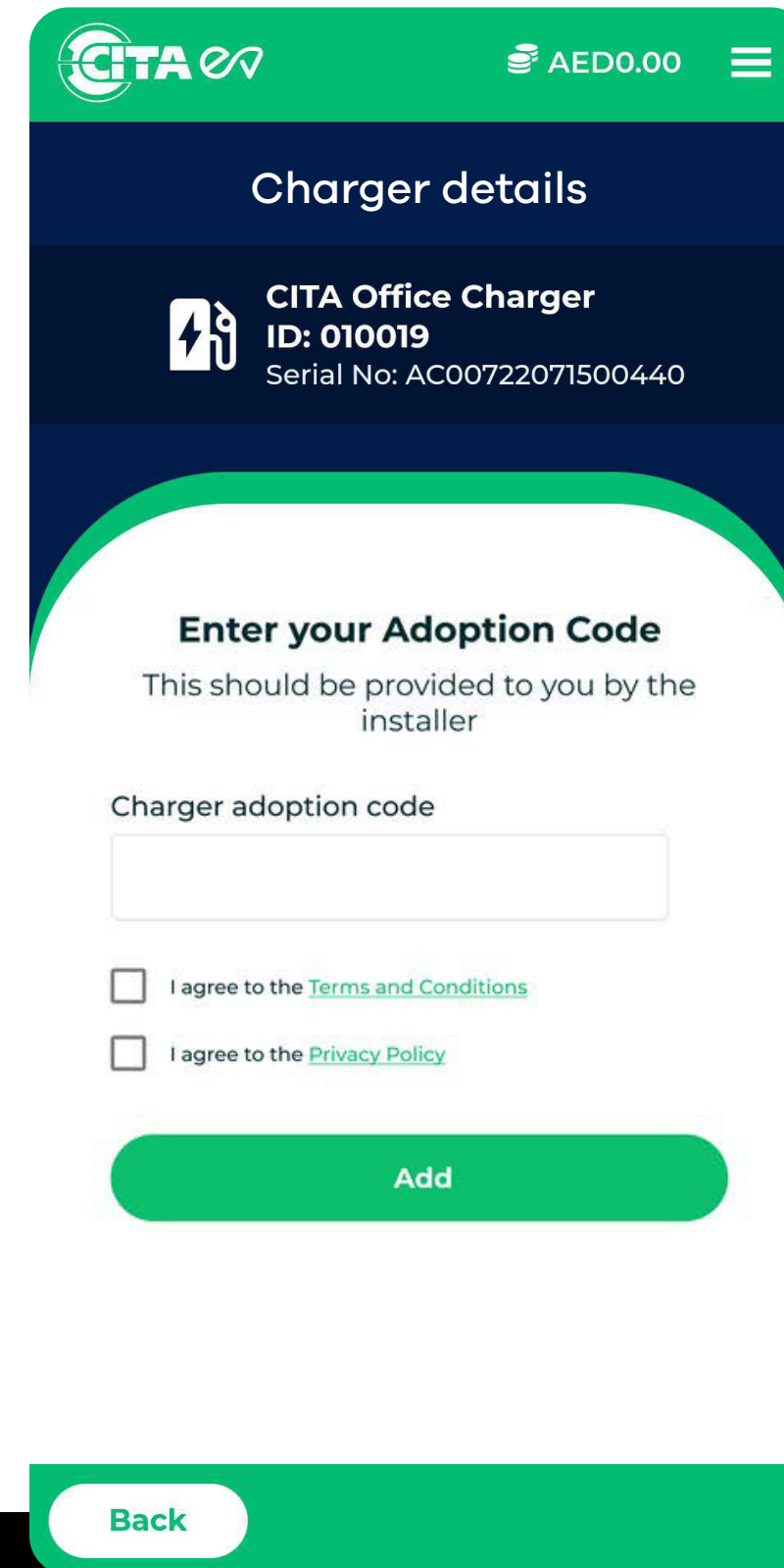
ADD YOUR CHARGER

Connect your charger to the CITA EV App



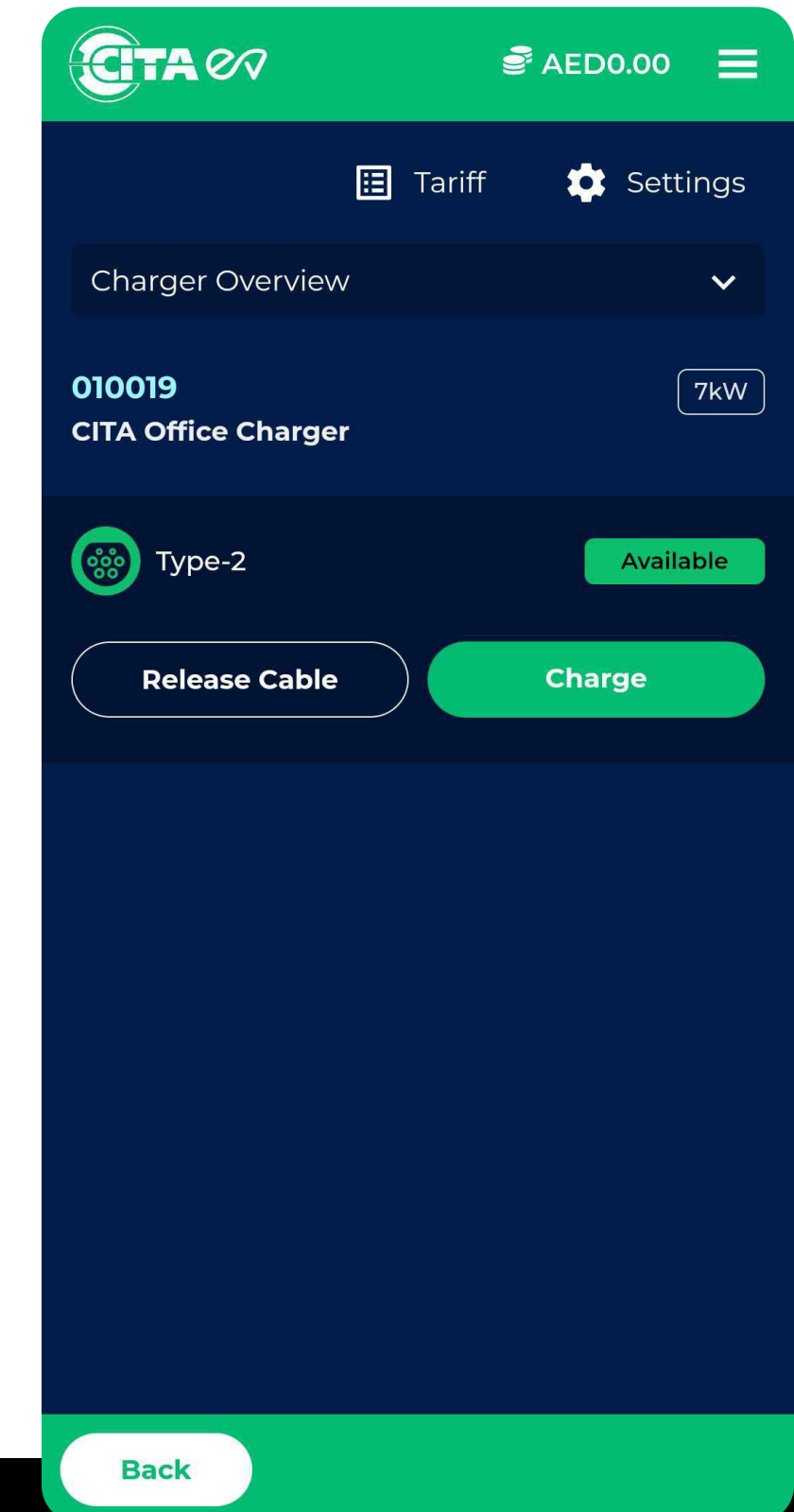
Step 04

Name your charger and tap 'Next'



Step 05

Enter your 6-digit adoption code, accept the terms and tap 'Add'

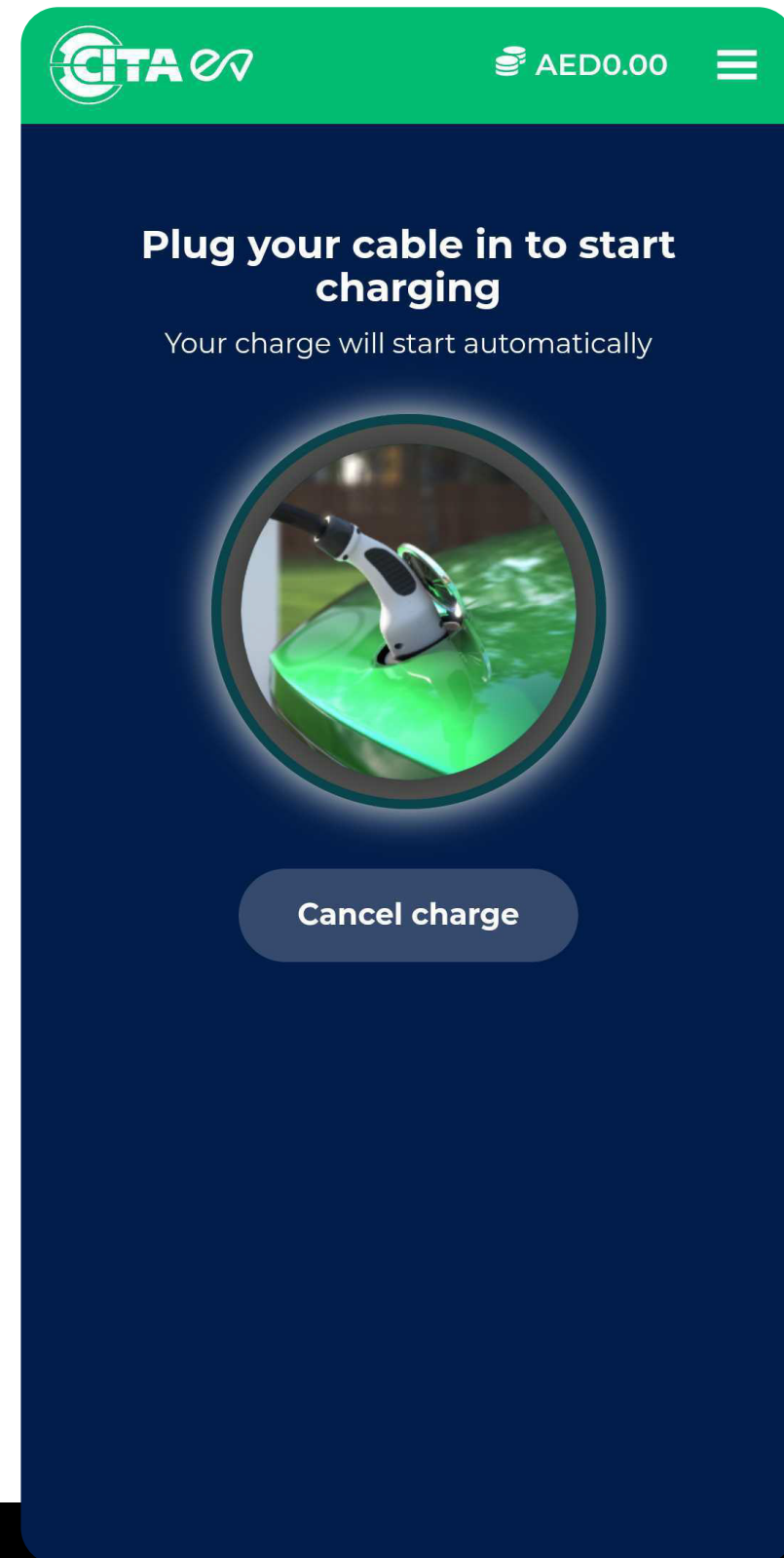


Step 06

You'll see your new charger overview page

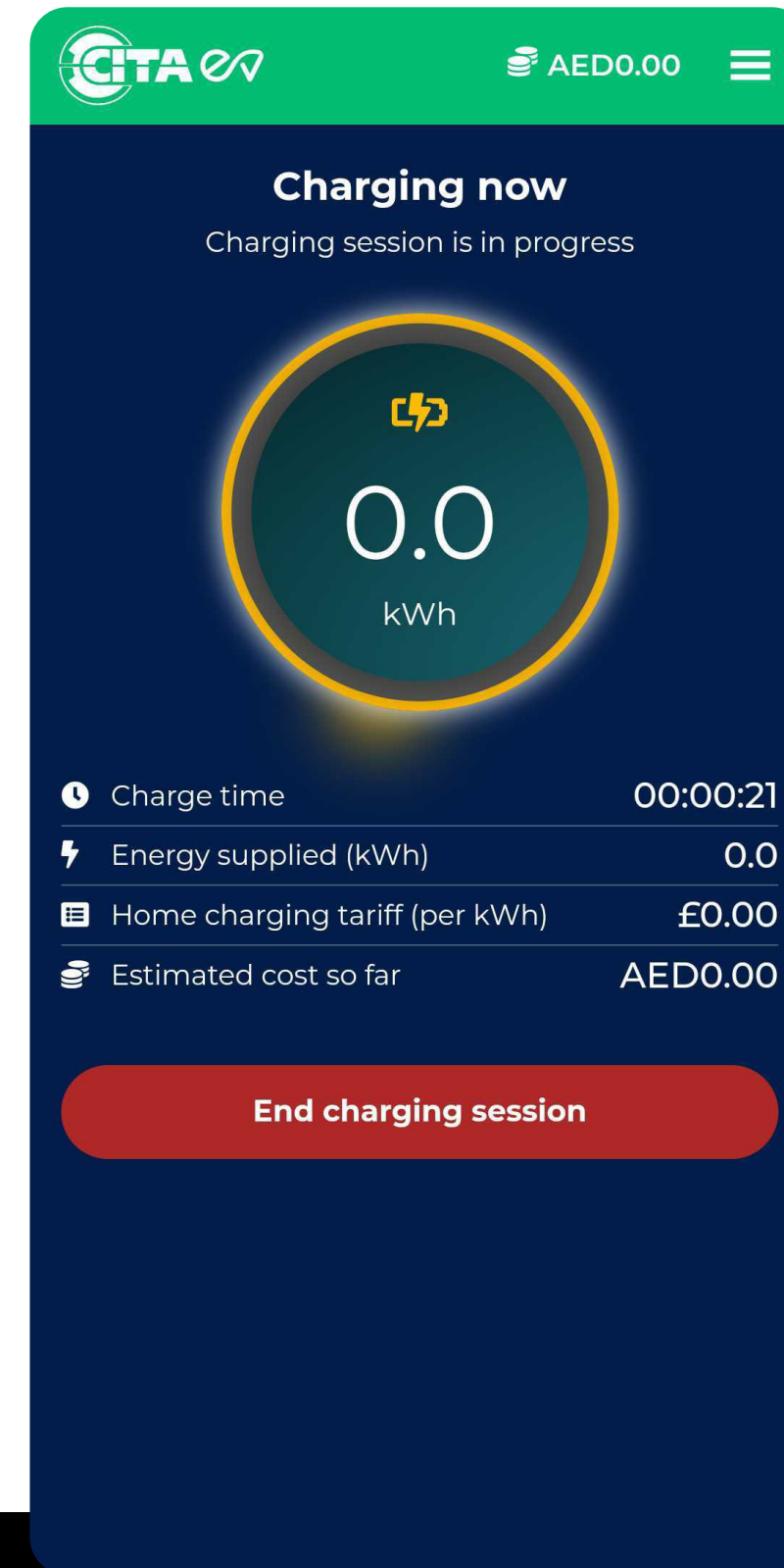
HOW TO START CHARGING

Start Charging



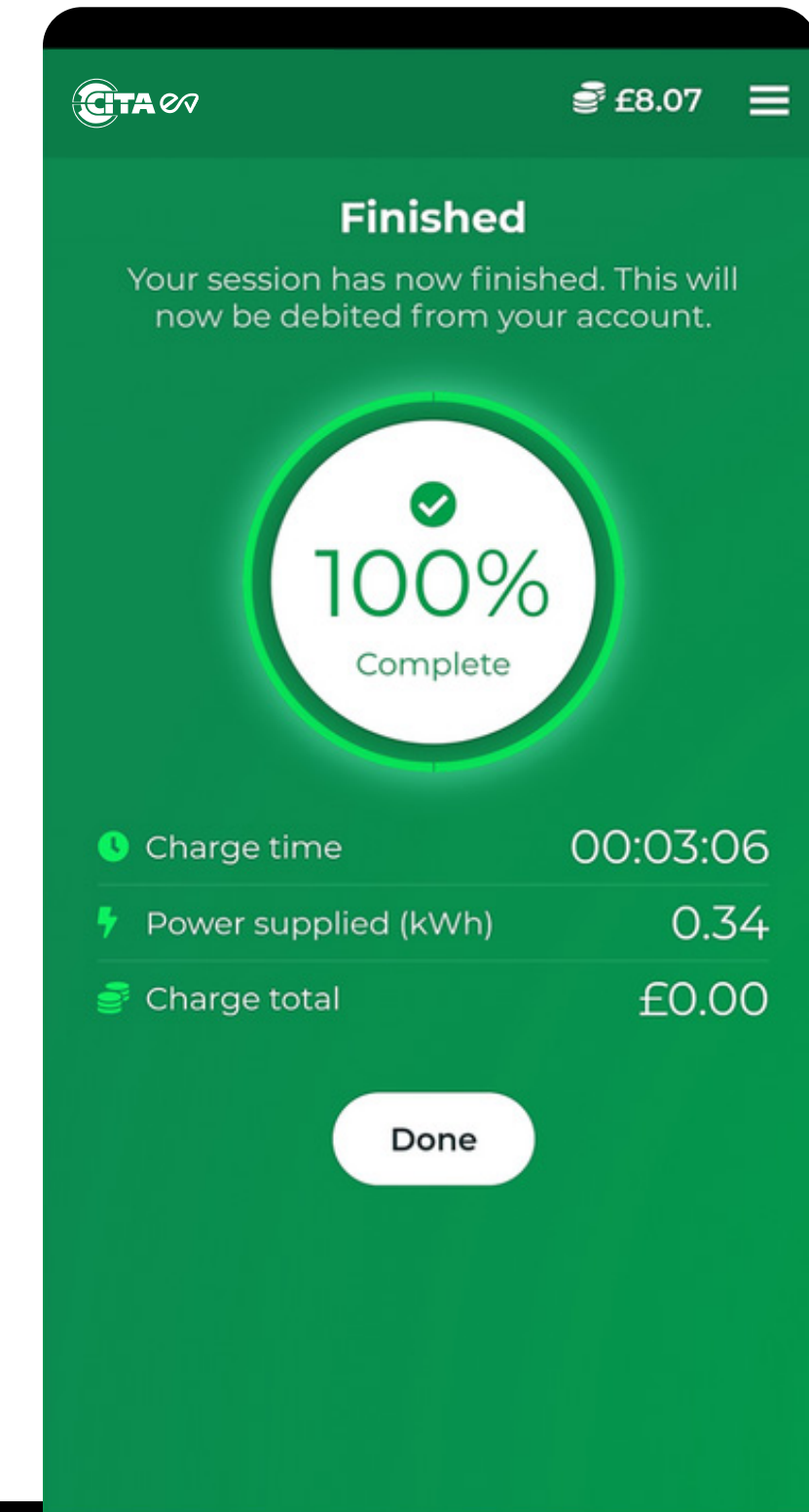
Step 01

Plug in your cable and charging will start automatically



Step 02

The charge will be displayed live on your app screen. If needed, press Cancel Charger to abort charge



Step 03

When the charge is finished, an overview will be displayed. Click done to



Thank you for using
CITA EV charge points

Need additional support?

www.citaevcharger.co.uk

supportuk@citaevcharger.co.uk

Follow us on
Social Media



@citaevcharger

